



FEEL SAFE



SAFETY STRATEGIES AT HOME - BEHAVIOURS

- If you are on the lower floors, move to the upper floors always using the lift to avoid slipping down the stairs.
- If you are on the lower floors, move to the upper floors without using the lift.
- Pay attention to windows and doors; close them to prevent water from entering.
- If there are pets, make sure you take them with you to a safe place.
- Do not drink water from the tap at home as it may be polluted.
- Turn off the gas and electricity switch.
- Try to secure any material possessions, move food and clothing to tables, cupboards etc.
- Keep your personal documents and usual medicines with you.
- Stay in the same clothes that you use at home so as not to change your habits and to feel more comfortable in case you have to stay for a longer period.
- Ignore warning signs and do not evacuate if required.
- Wear clothes and footwear that protect you from water.
- Remain calm and try to reassure the more agitated.
- Get buckets and cloths to speed up the restoration of the flooded environment during times of high water flow.
- Keep your mobile phone with you in case you need to call for help.
- Drink water from the tap if you are thirsty.
- Turn off your phone and TV, you risk ruining them if water gets in or the power goes out.



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SAFETY STRATEGIES ON THE STREET - BEHAVIOURS

- Do not stop or pass near watercourse embankments, bridges or subways.
- Try to transit near watercourses, bridges and subways in such a way as to check the rising water level and to be able to alert rescue services in good time.
- Look after animals and release them if they cannot be taken to safe places.
- Pay close attention to the instructions given by the Civil Defence.
- Try to check whether neighbouring areas are also flooded so that you can provide information to others.
- Before leaving the safety zone, make sure that a cease-fire has been officially declared.
- Take your mobile phone with you so that you can call for help if necessary.
- Try to park your car in the first possible garage so that you can take shelter in case of need.
- Do not forget to take your suitcase and all necessary clothing with you.
- Follow the instructions of the authorities and the Civil Defence.
- Constantly call the emergency number so that you are always up to date.
- Use your mobile phone as little as possible so that you have enough battery power or, if possible, take a power bank with you.
- Check the water level from a safe distance before proceeding.
- Ignore barriers or no-trespassing signs to get to safety.



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SAFETY STRATEGIES AFTER THE FLOOD - BEHAVIOURS

- Do not drink water from the tap unless it is declared drinkable again.
- Clean all food exposed to the flood well, it is important not to throw food away unnecessarily.
- Test for yourself whether all electronic equipment in the house is in working order.
- Do not use electronic equipment before it has been checked by a technician.
- If you believe your home is habitable, return to it independently without waiting for an inspection.
- Do not consume food exposed to the flood.
- Clean and disinfect surfaces exposed to flood water.
- Try to contact the Civil Defence repeatedly to be sure that the situation has returned to normal.
- Check official channels for reliable news.
- Leave your phone free and use it as little as possible so that it is always accessible.
- Wear gloves and rubber boots before entering flooded areas.
- Check the operation of the electrical system before switching the lights back on.
- Go to the garage to retrieve the car.
- Use tap water for cleaning around the house.